



Boy Scouts of the Philippines

National Office

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2 December 2021

NATIONAL OFFICE MEMORANDUM


No. 80 , s. 2021

TO : National Office Directors
Regional Scout Directors
Council Scout Executives/ Officers-in-Charge
Adults in Scouting
All others concerned

SUBJECT : BSP Customer Satisfaction Survey for the Year 2021



1. In compliance with the Governance Commission for Government-owned and Controlled Corporations (GCG) Memorandum Circular Nos. 20212-07 (Code of Corporate Governance), 2013-02 and 2017-02 (Performance Evaluation Scorecard), we are sending this Customer Satisfaction Survey (CSS) to know your feedback regarding the Boy Scouts of the Philippines programs, projects and activities for the year 2021.
2. The Customer Satisfaction Survey (CSS) serves as one of the monitoring tools to measure how GOCCs related their customers as this provides tangible and verifiable data on how GOCCs deliver their services. The target respondents are BSP Local Councils and Adults in Scouting (AIS) duly registered with the BSP for the year 2021. This survey will also give us opportunity to know our performances and which areas of BSP programs and management that need improvement.
3. Questionnaires can be accessed through this link:
https://docs.google.com/forms/d/e/1FAIpQLSefIyp9YEeeDw9KkR1zOEDjObwxLQNGq69GmxCKHoIjyPCng/viewform?usp=pp_url .
4. Please answer the survey form diligently. Deadline for answering the survey is on 8 December 2021.
5. Please be guided accordingly.
6. For strict compliance and widest dissemination.


ROGELIO S. VILLA, JR.
Secretary General

PRCO/mehp